Te Tauihu Strengthening the Sector Survey Report 2023

The survey was opened on the 9th of November and closed on the 22nd of December 2023. It was sent to Community Organisations in Nelson, Tasman and Marlborough.

There were 164 responses.

| Regional Breakdown of 164 submissions	
Work in Nelson	91
Work in Tasman	80
Work in Marlborough	61
Work exclusively in Nelson	39
Work exclusively in Tasman	33
Work exclusively in Marlborough	40
Work across Nelson/Tasman areas.	31
Work across Nelson/Marlborough areas.	4
Work across entire Te Tau Ihu region.	17

Size Breakdown of 164 submissions	
Number of staff (FTE) = 0	42
Number of staff (FTE) = 1 - 3	54
Number of staff (FTE) = 4 - 8	28
Number of staff (FTE) = 9+	39

Legal Status Breakdown of 164 submissions	
Incorporated Society	56
Charitable Trust	98
Business	3
Club or Group with no legal status	6
Government Department	2

Think about the running of your organisation. What, if any, are the key issues or challenges you anticipate for 2024? Tick all that apply.

Submitters were given 9 potential key issues for 2024 as well as 'other'. As it was a "tick all that apply" format, the results give a broad look at all the issues that organisations may face, not just the highest priorities.

Financial Sustainability	**105**	**64%**
Finding and Keeping Volunteers	**80**	**48%**
Succession Planning	**72**	**44%**
Responding to Higher, Complex Client Needs	**53**	**32%**
Finding and Keeping Board Members	**52**	**32%**
Cultural Competency	**50**	**30%**
Finding and Keeping Staff	**38**	**23%**
Changes to Government Contracts	**38**	**23%**
Support Functions (e.g. accounting, payroll)	**23**	**14%**
Other	**19**	
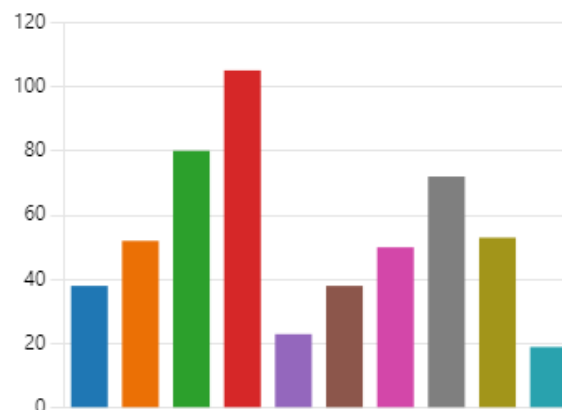
- Results show that Financial Sustainability is a significant challenge across the region with almost two thirds of organisations highlighting this as a key issue.

- 48% of organisations say finding and keeping volunteers to be an issue compared with only 23% having the same problem in regards to staff. This indicates a greater need in the community for volunteer suppport or a lack of funding to hire needed staff.

- 72 organisations in the region (44%) predicting that succession planning will be a key issue in 2024 is an important factor for agencies to recognise and support with

- A third of organisations indicating that clients are having high and more complex needs

"Other" submissions include;
- Collaboration with other agencies
- Securing operational costs very tme consuming – takens up limited FTE time
- Increasingly dragged into supporting issues outside mandate e.g. mental health
- Challenge where biculturalism meets multiculturalism
- Restrucuturing at Governance level
- Cost of living crisis and housing
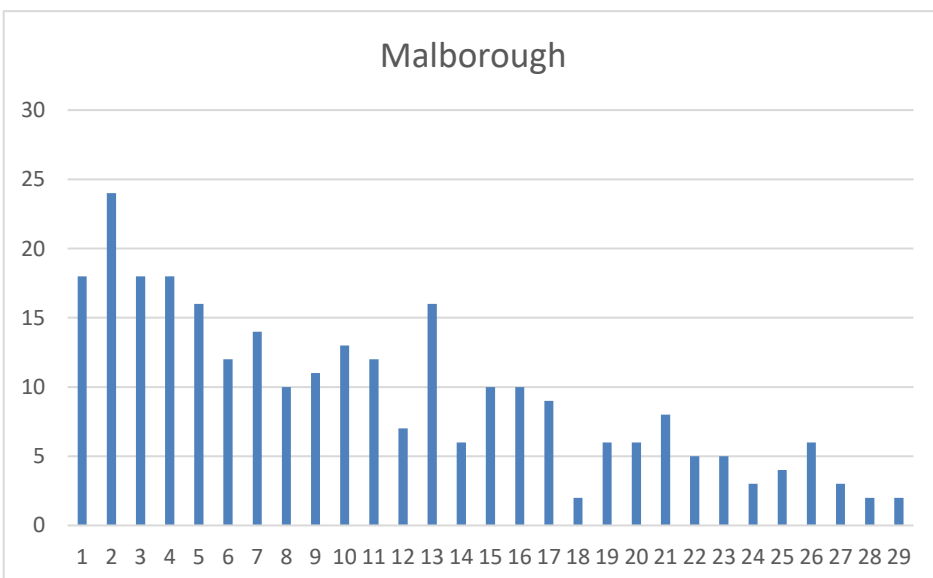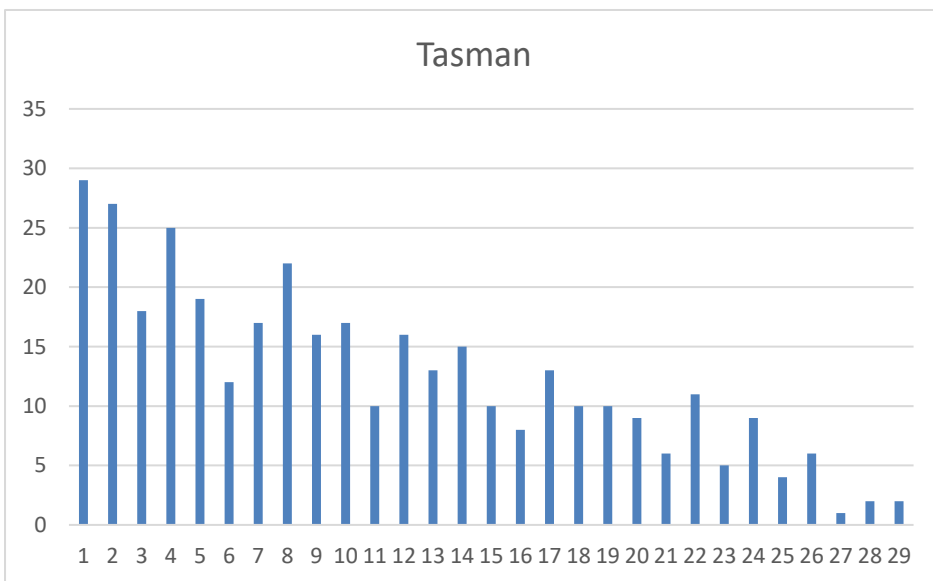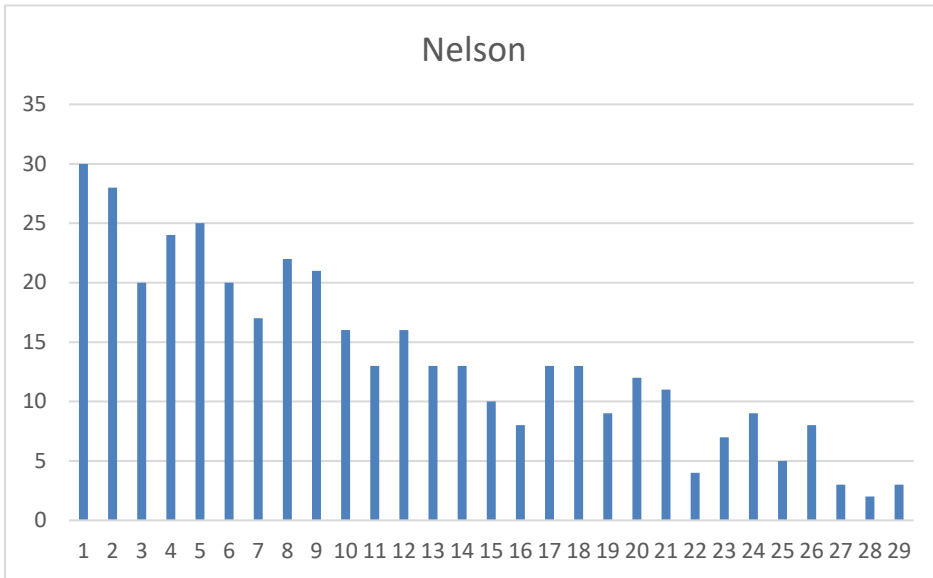- Administration for Charities Commission

Taking into account your aspirations and challenges, what professional development/capacity building will assist your organisation? Select up to five.

Submitters were given 28 areas for professional development or capacity building that would assist their orgainsation for 2024 as well as 'other'. Submitters could only select 5 options so the results indicate the highest prioritites throughout the community.

Areas of professional development or building capacity to assist organisations

Area	Value
Other	5
Operating in a civil emergency environment	5
Accountability reporting	6
Te Tiriti o Waitangi	10
Te reo Māori	11
Systems thinking	11
Policies	14
Operating in a rural environment	14
Mentoring staff	15
Providing services with and for Māori communities	16
Organisational budgets and finances	18
Community sector collaboration – networking and planning	19
Cross cultural training/working with diverse communities	20
Understanding changes to Incorporated Societies Act	21
Diversity in governance	22
Planning for and measuring impact	24
Using online communication and technologies	25
Strategic planning and review	28
How to complete funding applications	29
Community engagement and consultation	29
Collaborating for impact	33
Personal and team wellbeing	34
Recruitment and retention of volunteers	36
Leadership development	36
Governance of community organisations	41
Succession planning for staff and board	46
Funding workshops with different funders	46
Iwi and Māori engagement	52
Funding sustainability and resilience	55

On the next page we have split this data by region.

Te Tauihu Community Survey 2023

Nelson

(Bar chart: y-axis 0–35, x-axis categories 1–29)

Tasman

(Bar chart: y-axis 0–35, x-axis categories 1–29)

Malborough

(Bar chart: y-axis 0–30, x-axis categories 1–29)

Category	#
Funding sustainability and resilience	1
Iwi and Māori engagement	2
Funding workshops with different funders	3
Succession planning for staff and board	4
Governance of community organisations	5
Leadership development	6
Recruitment and retention of volunteers	7
Personal and team wellbeing	8
Collaborating for impact	9
Community engagement and consultation	10
How to complete funding applications	11
Strategic planning and review	12
Using online communication and technologies	13
Planning for and measuring impact	14
Diversity in governance	15
Understanding changes to Incorporated Societies Act	16
Cross cultural training/working with diverse communities	17
Community sector collaboration – networking and planning	18
Organisational budgets and finances	19
Providing services with and for Māori communities	20
Mentoring staff	21
Operating in a rural environment	22
Policies	23
Systems thinking	24
Te reo Māori	25
Te Tiriti o Waitangi	26
Accountability reporting	27
Operating in a civil emergency environment	28
Other	29

Professional Development Areas by Regional Breakdown				
Key Issues	**Total**	**Nel**	**Tas**	**Marl**
Total Submissions	**164**	**91**	**80**	**61**
Funding sustainability and resilience	55	30	29	18
Iwi and Māori engagement	52	28	27	24
Funding workshops with different funders	46	20	18	18
Succession planning for staff and board	46	24	25	18
Governance of community organisations	41	25	19	16
Leadership development	36	20	12	12
Recruitment and retention of volunteers	36	17	17	14
Personal and team wellbeing	34	22	22	10
Collaborating for impact	33	21	16	11
Community engagement and consultation	29	16	17	13
How to complete funding applications	29	13	10	12
Strategic planning and review	28	16	16	7
Using online communication and technologies	25	13	13	16
Planning for and measuring impact	24	13	15	6
Diversity in governance	22	10	10	10
Understanding changes to Incorporated Societies Act	21	8	8	10
Cross cultural training/working with diverse communities	20	13	13	9
Community sector collaboration – networking and planning	19	13	10	2
Organisational budgets and finances	18	9	10	6
Providing services with and for Māori communities	16	12	9	6
Mentoring staff	15	11	6	8
Operating in a rural environment	14	4	11	5
Policies	14	7	5	5
Systems thinking	11	9	9	3
Te reo Māori	11	5	4	4
Te Tiriti o Waitangi	10	8	6	6
Accountability reporting	6	3	1	3
Operating in a civil emergency environment	5	2	2	2
Other	5	3	2	2

Key	
Highest Priority	Red
Top 3	Yellow
Top 6	Green

Professional Development Areas by Size of Organisation					
Key Issues	Total	0	1 - 3	4 - 8	9 +
Total Submissions	164	42	54	28	39
Funding sustainability and resilience	55	12	19	11	13
Iwi and Māori engagement	52	3	19	13	17
Funding workshops with different funders	46	13	19	7	6
Succession planning for staff and board	46	14	10	8	14
Governance of community organisations	41	12	15	2	11
Leadership development	36	8	13	4	10
Recruitment and retention of volunteers	36	16	10	5	5
Personal and team wellbeing	34	5	12	8	9
Collaborating for impact	33	7	9	9	8
Community engagement and consultation	29	10	5	4	10
How to complete funding applications	29	10	12	3	4
Strategic planning and review	28	9	11	3	5
Using online communication and technologies	25	4	8	3	10
Planning for and measuring impact	24	4	5	8	7
Diversity in governance	22	2	10	5	5
Understanding changes to Incorporated Societies Act	21	6	8	4	2
Cross cultural training/working with diverse communities	20	1	11	4	4
Community sector collaboration – networking and planning	19	7	8	0	4
Organisational budgets and finances	18	5	9	1	2
Providing services with and for Māori communities	16	0	5	7	4
Mentoring staff	15	2	6	4	3
Operating in a rural environment	14	4	2	4	4
Policies	14	4	5	1	4
Systems thinking	11	2	4	1	4
Te reo Māori	11	1	4	5	1
Te Tiriti o Waitangi	10	1	4	2	3
Accountability reporting	6	3	1	1	1
Operating in a civil emergency environment	5	1	1	2	1
Other	5	2	1	0	2

Key	
Highest Priority	Red
Top 3	Yellow
Top 6	Green

Te Tauihu Community Survey 2023

What Priorities or aspirations does your organisation have for 2024?

This question was asked in a free text box. The summary of the key themes outlined within this question were;

- **Access and Equity**: Ensuring access to justice, social support, and essential services for vulnerable individuals and communities.

- **Digital Innovation**: Implementing digital platforms to enhance efficiency and accessibility of services.

- **Partnerships**: Strengthening partnerships with iwi, hapu and kaupapa Māori organisations.

- **Funding**: Diversifying funding sources, and ensuring sustainable funding.

- **Community Development**: Promoting community resilience through cultural preservation, environmental conservation, and youth development.

- **Infrastructure:** Investing in infrastructure development, including affordable housing and community hubs**.**

- **Governance**: Improve governance structures for organisational strength, operational efficiency and strategic direction.

Regional Community Development Agency

In 2023, based on the previous year's survey results, work has progressed to explore the development of a Regional Development Agency to provide support to the community sector in Nelson and Tasman, and potentially in Marlborough. The following questions were asked in regards to the Regional Community Development Agency.

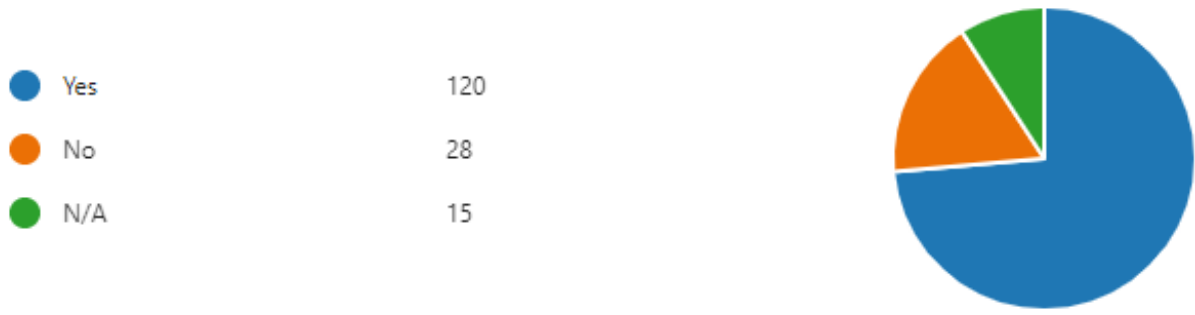### *Have you heard about the Regional Community Development Agency?*

● Yes	64
● No	98
● N/A	1

Would the Regional Community Development Agency be something you see value in?

● Yes	140
● No	7
● N/A	13

Would you be interested in being part of further conversations on community collaboration and the opportunity of a new entity?

🔵	Yes	120
🟠	No	28
🟢	N/A	15

Regarding the RCDA, 86% of all submitters see value in the RCDA despite only 39% having heard about it. This is a significant indicator that the community does see value in the agency. Of the 64 that had heard about the RCDA, only 2 were not in favour of it.

Of the 98 that had not heard about the RCDA;

34 worked exclusively in Marlborough   22 worked exclusively in Nelson

20 worked exclusively in Tasman   22 worked across the region