

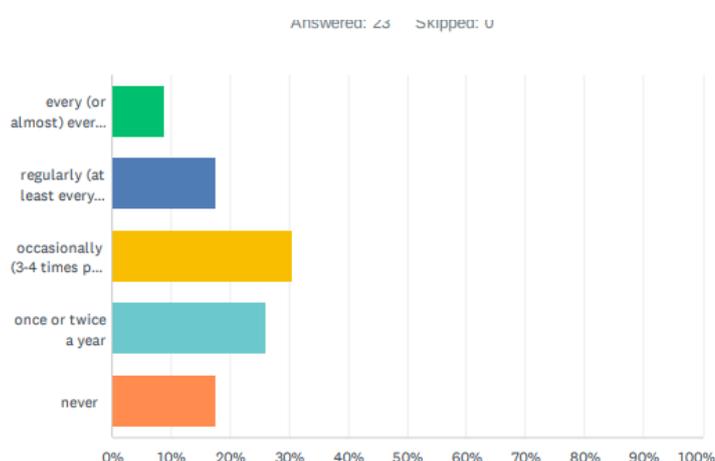
## Report for the Community and Whānau Evaluation Survey 2021-2022

Overall, the survey reported that most people who engage with the hui and e-newsletter were very to reasonably satisfied. There were 23 respondents some did not complete all questions. Responses were incentivised by entering the draw for a \$50 Countdown voucher, with responses not being connected or identifiable. This report will address the hui first and then the e-newsletter. Recommendations for changes are included at the end of this report.

### Hui:

Q1 How often have you attended the Community and Whānau hui?

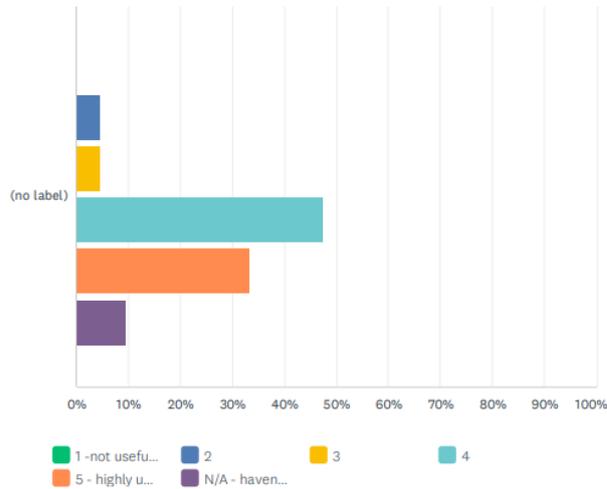
- 56.5% of the 23 respondents attended the hui 3-4 times per year or once or twice a year.



ANSWER CHOICES	RESPONSES
every (or almost) every month	8.70% 2
regularly (at least every second month)	17.39% 4
occasionally (3-4 times per year)	30.43% 7
once or twice a year	26.09% 6
never	17.39% 4
TOTAL	23

Q2 Overall, to what extent have you found the Community and Whānau hui to be useful and worth attending?

- 71% of the 21 respondents found the hui very or highly useful and relevant.
- Networking was most valued.

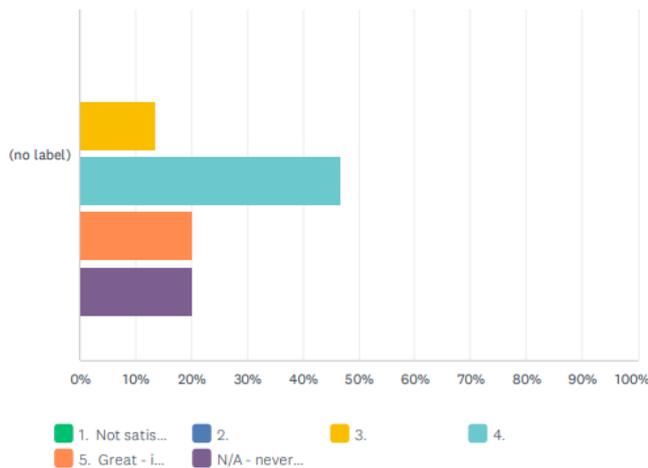


	1 -NOT USEFUL/RELEVANT	2	3	4	5 - HIGHLY USEFUL AND RELEVANT	N/A - HAVENT BEEN IN THE LAST 12 MONTHS	TOTAL	WEIGHTED AVERAGE
(no label)	0.00%	4.76%	4.76%	47.62%	33.33%	9.52%	21	4.21
	0	1	1	10	7	2		

#	COMMENT	DATE
1	Have only just started attending but already can see the value in this hui	7/14/2022 9:34 AM
2	Very useful to build and maintain relationships.. Not sure how useful many of the presentations are in relation to my work.	7/13/2022 2:42 PM
3	Years ago I attended monthly but due to timing I am unable to.	7/11/2022 3:51 PM
4	Great opportunity to network and stay connected	7/11/2022 11:57 AM
5	great for networking!	7/11/2022 10:55 AM

Q3 Given the hui are for information and networking, how satisfied are you with the structure of the meetings?

- 67% of 15 respondents who had attended the hui were very satisfied or extremely satisfied with the structure of the hui.



	1. NOT SATISFIED - IT NEEDS TO CHANGE.	2.	3.	4.	5. GREAT - IT REALLY WORKS FOR ME!	N/A - NEVER BEEN	TOTAL	WEIGHTED AVERAGE
(no label)	0.00%	0.00%	13.33%	46.67%	20.00%	20.00%	15	4.08
	0	0	2	7	3	3		

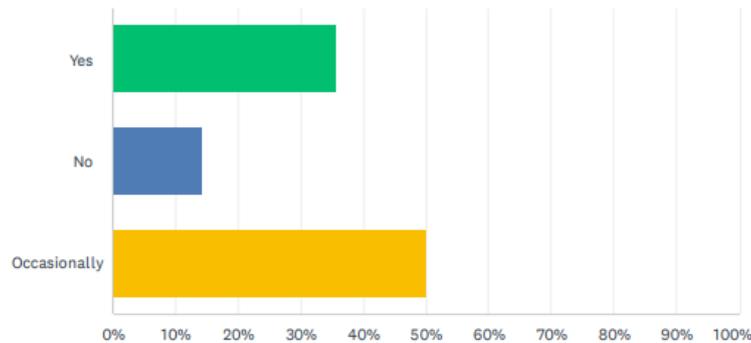
- Comments/suggestions included more time for networking.

Q4 What barriers do you experience in attending the hui on a regular basis?

- There were 12 responses to this question.
- Most responses included difficulties with distance and travel, other work commitments and the timing of the hui.

Q5 If it were an option, would a hybrid hui (with the option to connect online) be a good option for you?

- 86% of 14 respondents said a hybrid hui would work for them either regularly (36%) or occasionally (50%). Only 15% said it wouldn't be a good option.



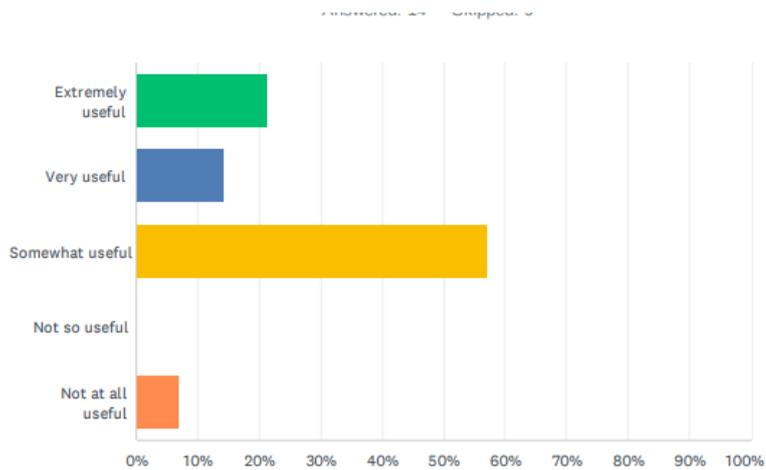
ANSWER CHOICES	RESPONSES	
Yes	35.71%	5
No	14.29%	2
Occasionally	50.00%	7
TOTAL		14

Q6 What changes would support you to attend more regularly?

- There were 10 responses to this question.
- Responses for suggested changes included holding hybrid hui and different times, such as first thing in the morning or after hours.

Q7 How useful are the notes?

- Of the 14 respondents, 36% found the notes extremely useful or very useful, with 57% finding them somewhat useful.



ANSWER CHOICES	RESPONSES	
Extremely useful	21.43%	3
Very useful	14.29%	2
Somewhat useful	57.14%	8
Not so useful	0.00%	0
Not at all useful	7.14%	1
<b>TOTAL</b>		<b>14</b>

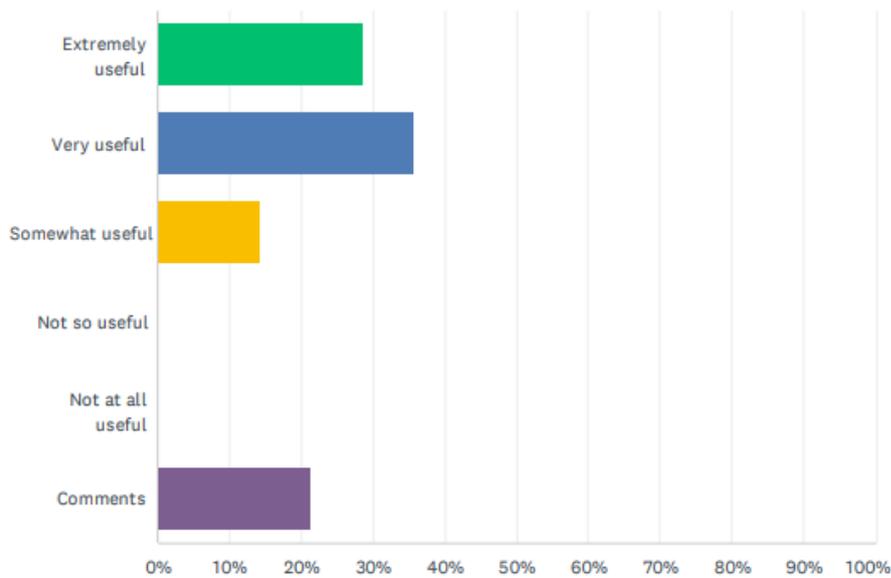
#### Q8 Suggestions for discussion

- There were seven responses.
- Responses included challenges in working within a charity, addressing inequality and updates on changes in legislation, mapping areas of work.

#### E-newsletter:

#### Q 9 How useful is the Community & Whānau newsletter?

- There were 14 responses to this question.
- 64% responded that the newsletter was extremely or very useful.



ANSWER CHOICES	RESPONSES	
Extremely useful	28.57%	4
Very useful	35.71%	5
Somewhat useful	14.29%	2
Not so useful	0.00%	0
Not at all useful	0.00%	0
Comments	21.43%	3
<b>TOTAL</b>		<b>14</b>

- Three responses were provided for 'Comments'.
- One suggested improving the layout to be more like a newspaper so less scrolling is required.

**Q10 What suggestions or comments do you have for the newsletter?**

- There were six responses for this question.
- One was improved layout, including winter wellness and updates on changes to legislation and updates from Council.

**Recommendations:**

Recommendations for changes to meet the needs of the Network that will consider resources include:

**Hui:**

- Investigate options for a hybrid hui within resources and funding available. This could be also recorded and available, thus notes being redundant and enable people to attend without having to travel, thus taking less time.

- Allow more time for networking, and investigate options to help facilitate this, including speed dating.
- Limiting speakers and encouraging more people to use the newsletter to share information on their services.
- Consider an “open mike” option for people to break out into small groups to discuss an issue/challenge at some or all of the hui, depending on the needs at the time.
- Continue to encourage suggestions and involvement of people involved in the Network.
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#### **E-newsletter**

- Work on shorter formatting with two columns (or similar) as a trial.